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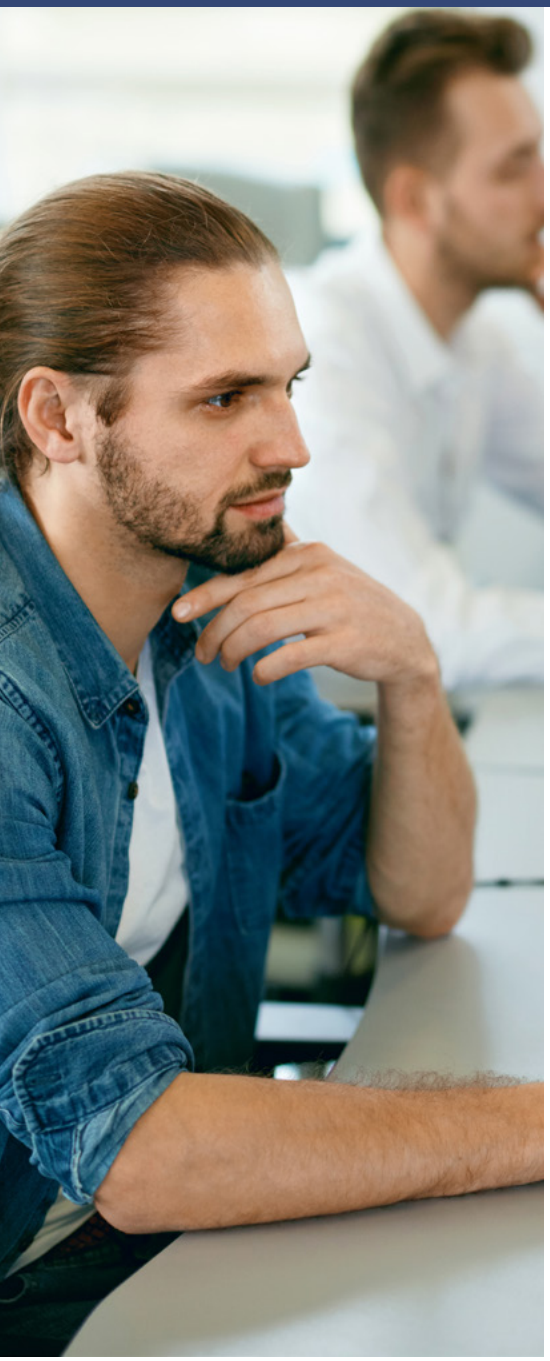
How Blancco Secure Data Erasure Integrates with ServiceNow



Blancco has integrated its market leading erasure software, Blancco Secure Data Erasure, with ServiceNow, simplifying and strengthening your IT Asset Management (ITAM) processes. This integration will help increase your organization's efficiency and accountability and simultaneously reduce your costs. Blancco Secure Data Erasure can help you achieve this by improving deployment, erasure control, automation, reporting and auditing.

Blancco Secure Data Erasure enables you to remotely prepare and trigger the erasure, as well as collect the results and receive certification of the erasure automatically, through the ServiceNow platform, without involving the end user.

When a data asset requires erasure - whether an individual device or a server cluster – it is vital that the erasure receives full certification. In recent years there has been a rapid increase in the need to carry out certified erasures of ServiceNow managed IT assets (laptops, desktops, servers etc.) that are due to be retired either due to employee turnover or hardware redundancy.

Following a successful erasure, the end user can safely ship the device back to your IT department or other destination as needed, allowing you to extend your devices' usability lifecycle and value beyond expectations and permit you to resell or repurpose as you see fit.

Blancco Secure Data Erasure app on the ServiceNow store

The Blancco Secure Data Erasure app on the ServiceNow store enables you to integrate and control your asset erasure directly from ServiceNow's Hardware Asset Management (HAM) or Core Asset Management platform. Asset Managers using ServiceNow's HAM or Ham Pro can utilize additional workflows to simply integration requirements further.

The Blancco app provides a view of all managed assets on which you can trigger a remote erasure, allowing you to securely and easily erase devices. Not only is this remote, controlled approach more secure, streamlining erasure across your ServiceNow environment, it is doubly cost-effective and efficient, eliminating costs for additional processing, reinstalling and storage.

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Blancco Secure Data Erasure – Key Benefits

Using API communications (containing all necessary erasure approval data and conditions) with the ServiceNow platform, we implement Blancco Secure Data Erasure to begin the erasure process. Here's how we break down the core benefits:

Automation

- Easily view all erasure-eligible ServiceNow assets
- Deployments are remote and can be aligned to your specific requirements
- Fully automate erasure, with automated and centralized workflows replacing manual steps
- Choose from 25+ data erasure standards, including NIST 800-88 (Clear and Purge), DoD 5220.22-m, and Blancco's patented SSD erasure
- Select a variety of licensing options – local control via HASP dongles, offline licensing via USB, or fully centralize your control through the Blancco Management Console or Blancco Cloud
- Customize as many ISOs as needed; adjust templates based on use cases, locations, and unique business needs
- Ability to integrate with Blancco's Intelligent Business Routing (IBR), streamlining complex workflows to make them fully automated maximizing efficiency

Security

- Blancco Secure Data Erasure employs secure, certified and patented overwriting methods
- Guarantee the erasure of your data from any drive; HDDs, SSDs and NVMes (including self-encrypting drives)
- Highly secure. All passwords are encrypted to the highest standards
- Role-based access to existing ServiceNow users, guarantees that erasures can only be triggered by approved users and will automatically be logged for auditing
- Fully certified by ServiceNow and is underpinned by Blancco's widely certified capabilities

Compliance

- See a tamper-proof, certifiable audit trail for all erased assets and a digitally signed Certificate of Erasure for every erasure instance in ServiceNow
- Support environmental mandates and internal CSR/ESG policies; Blancco Secure Data Erasure allows you to resell and repurpose assets following erasure

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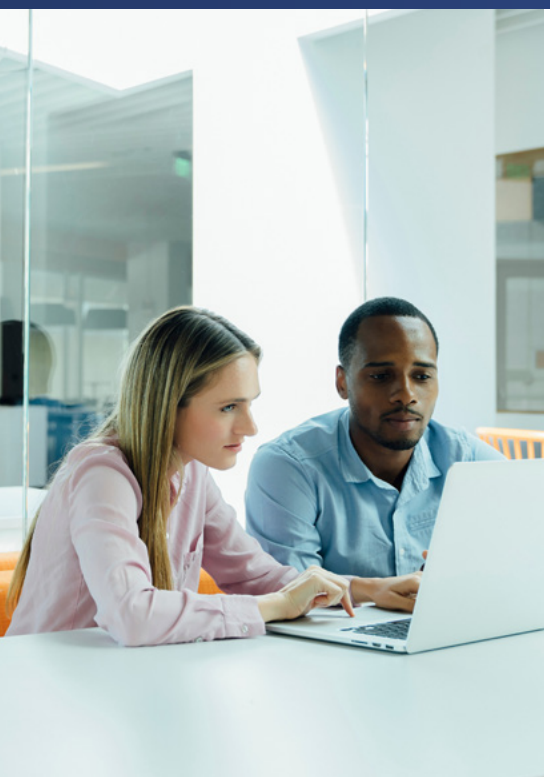

What Does The Process Look Like?

The process will involve your IT department remotely activating the deployment of the software first via a generic MSI installer. ServiceNow can communicate with common tools such as Microsoft Endpoint Management, other tools and processes your IT department may have in place.

An erasure workflow process will then check if the deployment has been successfully completed on the device. If this has taken place, it will then check if the necessary approvals have been received and will then trigger the erasure process and monitor its progress.

The simplest way to register a device to be erased and to trigger the erasure is through our software. This works on Windows and provides registration and status updates APIs which can be leveraged for this purpose.

Erasing sensitive or confidential data from used drives enforces your cybersecurity and risk-mitigation efforts to the very end—and proper execution is critical for regulatory compliance. For data sanitization insight and control across the widest variety of drives, take advantage of the Blancco Secure Data Erasure app within ServiceNow.

Automation

Security

Compliance

For more information about **Blancco Secure Data Erasure**, **contact us** today.